Networkapp
Appendix Inscene Company B.V.
IT Security and User statements

Content

1. IT Security

Last update November 2016

We take the security of your data very seriously at Networkapp. We aim to be as clear and open as we can about the way we handle security. If you have additional questions regarding security, we are happy to answer them. Please write to info@networkapp.eu and we will respond as quickly as we can.

1.1 User Security

1. Passwords: Best practices are in place for storage of user application passwords. User application passwords have minimum complexity requirements. Passwords are individually salted and hashed.
2. Data Portability: Networkapp enables you to export your data from our system in excel format so that you can back it up, or use it with other applications.
3. Privacy: We have a comprehensive privacy policy (see 2.1) that provides a very transparent view of how we handle your data, including how we use your data, who we share it with, and how long we retain it.
4. Data Residency: All Networkapp user data, is stored on servers located in Frankfurt, Germany and Zürich, Switzerland.
5. Encryption in Transit: All communications with the Networkapp website, systems and third party suppliers are sent over TLS connections, which protects communications by using both server authentication and data encryption. This ensures that user data in transit is safe, secure, and available only to intended recipients. Our application endpoints are TLS only and score an “A” rating on SSL Labs‘ tests.

1.2 Network Security

1. Server protection: The environment that hosts the Networkapp services maintains multiple certifications for its data centers, including ISO 27001 compliance, PCI Certification, and SOC reports. For more information about their certification and compliance, please visit the AWS Security website and the AWS Compliance website.
2. Firewalls: Firewalls are configured according to industry best practices and unnecessary ports are blocked by configuration with AWS Security Groups.
3. Access Control: Access to Networkapp servers is based upon pub/private key authorization and limited with IP.

1.3 Availability

1. Incident management: We understand that you rely on the Networkapp services to work. We're committed to making Networkapp a highly-available service that you can count on. Our infrastructure runs on systems that are fault tolerant, for failures of individual servers or even entire data centers. Our operations team tests disaster-recovery measures regularly and staffs an around-the-clock on-call team to quickly resolve unexpected incidents.
2. Uptime: We perform continuous uptime monitoring, with immediate escalation to Networkapp staff for any downtime.
3. Backup Frequency: Backups occur daily at multiple geographically disparate sites.

1.4 Organizational & Administrative Security

1. Personnel Practices: Employees receive security briefing during onboarding as well as on an ongoing basis. All employees are required to read our security policy en internal procedures. All of our employees and contract personnel are bound to our policies regarding Customer Data (security and confidentiality).

2. Information Security Policies: We maintain internal information security policies, including incident response plans and password policies and regularly quarterly review and update them.
3. Service Providers: We screen our service providers and check if they have the appropriate confidentiality and security measurements in place if they deal with any user data.
4. Access controls to sensitive data in our databases, systems, and environments are set on a need-to-know / least privilege necessary basis.
5. Internal procedures are in place for storage of personal data that belongs to our clients and is not actively used in the Networkapp platform.

1.5 Vulnerability Management

1. Patching: Latest security patches are applied to all operating systems, and network infrastructure to mitigate exposure to vulnerabilities.
2. Bug Bounty: We take the security of our platform very seriously! Networkapp runs a private bug bounty program to ensure our applications are continuously reviewed for vulnerabilities.
3. Penetration Testing: Starting from January 1st 2017 external organizations will be invited to perform penetration tests at least annually.
4. Third Party Scans: Our environments are continuously scanned using security tools. These tools are configured to perform application and network vulnerability assessments, which test for patch status and basic misconfigurations of systems and sites.

1.6 Software Development Practices

1. Stack: We code in Python and run on MySQL and Ubuntu.
2. Coding Practices: Our engineers use best practices and industry-standard secure coding guidelines which align with the OWASP Top 10.
3. Deployment: We frequently deploy code, giving us the ability to react quickly in the event a bug or vulnerability is discovered within our code.

1.7 Responsible Disclosure

Despite best efforts, no method of transmission over the Internet and no method of electronic storage is perfectly secure. We cannot guarantee absolute security. However, if Inscene Company / Networkapp learns of a security breach, we will notify affected users so that they can take appropriate protective steps. Our breach notification procedures are consistent with Dutch government guidelines.

1.8 Your Responsibilities

Keeping your data secure also depends on you ensuring that you maintain the security of your account by using sufficiently complicated passwords and storing them safely. You should also ensure that you have sufficient security on your own systems, to keep any data you download to your own computer away from prying eyes.

If you wish to keep the information shared at your event as private as possible, we advise you not to share the event code on your website, twitter or other internet medium. Or choose the option to send out personal login codes for each of your guests.

2. Statements

2.1 Privacy Statement

Privacy statement Networkapp (V 5.1, October 2016)

This Privacy Statement applies to the use of the website, the Network application, each transaction and agreement. Networkapp is a registered trademark of Inscene Company B.V.. Networkapp respects the privacy of the users of the website, the application and the clients.

Staging interaction With the Networkapp, you may not miss out on interesting contacts anymore. In our Networkapp we wil ask you to register your name, email adress and name of your organisation and permission to use your personal information for the purpose of the Networkapp. You can also register with your Linkedin Profile. Networkapp will not get access to your password or Linkedin proflle, but will make use of the information that is provided by Linkedin after you have agreed with the Linkedin user terms, which also apply for the Networkapp. From that information the Networkapp will only extract identification data, your first- and last name, e-mail adres, picture-url and name of the organisation that you are (were) employed. After registrating you can enter the event code to participate in an event and or community where the Networkapp and its services are being used.

Purpose Networkapp only uses her clients and users data to facilitate the use of the Networkapp, to enable you to use the app and to provide you with other offers and services of the Networkapp or third parties. You will receive an invitation to register for the Networkapp through the organizer of the event or community. The organizer can ask for additional information via the Networkapp. You can also ask questions and answer to questions of other event participants or community members. Networkapp will use this data and your contact details to help you get in contact with interesting new contacts.

Information for third parties Networkapp saves your name and contact details for the duration of the event, the community and future events. After the event, Networkapp can ask you to share your experiences with the Networkapp. Your contact details will not be shared with third parties for commercial purposes. Your data will be stored in the Networkapp on your mobile device, and in the secured backoffice environment of Networkapp. You can approach and change all the data through you mobile device. With the installed Networkapp and the data saved in the Networkapp you can enter new events and communities that make use of the Networkapp.

Online secured environment Networkapp has taken adequate technical and organisational security measures to prevent loss, destruction, use, change or spread of your data by unauthorized people. Online, your data are protected by a secured connection. When you register you will be moved to a secured environment with SSL-technology. The SSL-technology guarantees secured data processing of your personal data and makes sure that this can not be read or manipulated by unauthorized entities. The browser will show "https" for the internet domain. You are responsible for the security of your own mobile device.

Cookies To make sure you do not have to login each time you use the Networkapp we make use of cookies. A cookie is a small text file that will be stored on your mobile device. You can choose not to accept cookies in your settings. You will still be able to use the app, but will need to login each time you use the app. The app saves a unique number (login token), your profile information and a copy of requested information. The number is also used to deliver push messages on your mobile device and will be saved on the Networkapp server. The number will only be used to deliver the right messages to you.

Links In case of usage of links to other websites in the Networkapp or on our website, Networkapp is not responsible for the content or use of those websites. This privacy statement does not apply to gathering and usage of personal data on or via external websites.

Questions Networkapp treats you personal data with respect and in accordance with the dutch Law for protection of personal data (WPB). Processing is registered to the CPB under number m1524041. For questions or inspection of your data you can sent a message to info@netwerkapp.nl

2.2. End-User Agreement

Terms of use Networkapp (v 3.1 sept 2016)

1. Definitions

These terms of use will make use of the following definitions:

- “Event”: the activity organised by the organizer like a conference;
- “User”: the natural person or legal entity that makes use of the Networkapp;
- “Inscene Company BV” : the company with limited responsibility Inscene Company, based in Utrecht with registration number 56171161 at the Chamber of Commerce in Utrecht;
- "Networkapp" : the mobile application of Inscene Company BV that enables visitors of a conference or other event to register and get in contact with other event visitors;
- “Website”: the website of Inscene Company BV (www.networkapp.eu);

2. Applicablility

These terms shall apply to all legal relationships of Inscene Company BV with a User. Deviations from these terms are only valid if agreed in writing. The User shall, prior to using the Networkapp agree to these conditions. These conditions and the privacy statement may be changed without prior notice to the User by Inscene Company BV

3. Accessing and using the Netwerkapp

The user can use the Networkapp in the following manner:

The user downloads the Networkapp and opens it. After going through a brief introduction, the user completes the registration by accepting these Terms of Use and Privacy Statement through the click of a button " yes, I agree". The terms of use are now applicable and can be viewed and saved. The user can immediately use the functionalities that are shown.

4. Liability

Inscene Company BV can not guarantee that a connection to the WiFi network of the organization of the event is created either fully functions. Inscene Company BV is only responsible for the technical operation of the Networkapp , with the exception of the availability of the required telecommunications networks such as WiFi . Inscene Company BV merely mediates in bringing users together. Inscene Company BV is not liable for the abuse of Networkapp by (other) (end) users , for example by adopting a different identity and the like. Inscene Company BV is not liable for what is discussed between Users and Users use the Networkapp entirely at their own risk. Inscene Company BV will undertake maximum efforts to ensure that the Networkapp functions without technical faults. Maintenance, development of the Networkapp or website or WIFI interference can (temporary) interrupt the usage of certain functions or cause data loss. Inscene Company BV can not guarantee the continuous availability of the Networkapp or lack of technical failures or loss of data. Inscene Company BV accepts no responsibility or liability for any damage caused by a user by the lack of availability of the Networkapp and / or the emergence of technical failures or data loss.

Inscene Company accepts no liability for the correctness, completeness, quality and timeliness of the information and / or data available in the Networkapp and / or presented . Any liability of Inscene Company, damages of User caused by the borrowing of information and / or other information that the Networkapp presented is therefore excluded. User hereby indemnifies Inscene Company BV for all damages and claims of third parties in any way related to or arising from the use of Networkapp by User.

5. Content & Use Networkapp

The User agrees that the use of the Networkapp is at her own risk. Inscene Company BV makes no warranty as to the results that may be obtained from the use of Netwerkapp , or the accuracy, reliability or content of any information, service via the Netwerkapp . Inscene Company BV does not guarantee full availability of safety , and has the right to put the service (temporarily) on hold for maintenance . If you want to login from sites like LinkedIn, you agree to the terms of use and privacy statements of such sites.

6. intellectual property rights

All intellectual property rights off the Networkapp, copyright, image and word rights as well as the underlying ideas and designs are owned by Inscene Company BV or its licensors.

7. Liability third parties

Networkapp uses the features and facilities of third parties such as LinkedIn. If the Networkapp refers to or uses hyperlinks to third party sites, then Inscene Company BV is in no way responsible and / or liable for the content of this website(s).

8. Privacy

Inscene Company BV collects personal data from a user when the user has completed the registration process and has accepted these terms of use and the privacy statement. Inscene Company BV uses this personal data for the purposes as described in its privacy statement.

9. Other

If individual provisions of these Conditions or the agreement with the user are wholly or partly invalid, this will not affect the validity of the remainder of the agreement.

Dutch law applies to these conditions. All disputes arising out of or related to these terms will be submitted to the competent court in Utrecht.